



## Quality Policy

At **VIDRIMOLDE** we perceive "**QUALITY**" as "the set of specifications of a product/service that influences and determines our ability to fulfil and overcome the Costumers needs, demands and expectations".

To acknowledge "**QUALITY**" as a critical competitive factor to strengthen our medium and long-term market positioning, having as a goal the supply of moulds and accessories, with a sustainable economic cost that our Costumers associate with an image of excellence.

**The management purpose is to make QUALITY the key element on the company culture.**

Therefore, Vidrimolde sustains its Quality Policy on the following principles,

1. Strategies settings, investment efforts and productive process optimization directed to the growing satisfaction of Costumer's demands and expectations;
2. To rely on a continuous dialogue with Suppliers, demanding the strict compliance of the acquired raw materials, components and services specifications;
3. To supply products to different Costumers that comply with their mandatory specifications on the right time and place;
4. Providing new equipment's or new manufacturing and quality control processes to improve the **QUALITY** of the manufactured products.
5. Investing in our Human Resources to guarantee its qualification, motivation and sensitivity to the importance of **QUALITY** and also to the **required high levels of productivity**. This level of productivity must go hand to hand with the **QUALITY** of the product and services provided as well as with the image of the Company and his position on the market;
6. Commitment with the compliance of the specifications;
7. Investment on the continuous improvement;